

Abachem Engineering Ltd Terms and Conditions for Website & Privacy Policy

This Agreement was last modified May 2018.

Please read these Terms of Service completely before using www.abachemeng.com which is owned and operated by Abachem Engineering Ltd. This Agreement documents the legally binding terms and conditions attached to the use of the Site at www.abachemeng.com

By using or accessing the Site in any way, viewing or browsing the Site, or adding your own content to the Site, you are agreeing to be bound by these Terms of Service.

Intellectual Property

The Site and all its original content are the sole property of Abachem Engineering Ltd and are, as such, fully protected by the appropriate international copyright and other intellectual property rights laws.

Changes to This Agreement

Abachem Engineering Ltd reserves the right to modify these Terms of Service at any time. We do so by posting and drawing attention to the updated terms on the Site. Your decision to continue to visit and make use of the Site after such changes have been made constitutes your formal acceptance of the new Terms of Service.

Therefore, we ask that you check and review this Agreement for such changes on a regular basis. Should you not agree to any provision of this Agreement or any changes we make to this Agreement, we ask and advise that you do not use or continue to access www.abachemeng.com immediately.

Privacy Policy

Abachem Engineering Ltd respects your privacy and we are 100% committed to protecting the privacy and security of our customers and site visitors.

Information we do acquire is gathered on a voluntary basis when you sign up to our newsletter or submit a query. All the information gathered about you comes from the information that you choose to give us.

Abachem Engineering uses this information solely to respond to your queries.

Your information is not provided to any third parties. We do not sell, trade or transfer personally identifiable information to outside parties.

This online privacy policy applies only to information collected through www.abachemeng.com

How we use your information

We use your information in several different ways — what we do depends on the information. The tables below set this out in detail, showing what we do, and why we do it.

How we use your name & contact details	Why?
Deliver your purchases to you	We've got to do this to perform our contract with you
Sending you information by email	To keep you up to date, to provide quotes or project information. We only send this with your permission

How we use your contact history	Why?
Provide customer service and support	We've got to do this to perform our contract with you, after all, you expect the best service from us
Train our staff	So that, when you contact us, you get the best possible customer service

How we use your purchase history	Why?
Sell you things	We've got to do this to perform our contract with you
Provide customer service and support, and handle returns	We've got to do this to perform our contract with you

Information about your phone or laptop, and how you use our website

How we use information about your phone or laptop, and how you use our website	Why?
Improve our website and set default options for you (such as language and currency)	To give you the best possible browsing experience
Protect our website	To prevent and detect fraud against either you or Abachem Engineering – unfortunate, but essential — and to meet our legal obligations about looking after your data

We also anonymise and aggregate personal information (so that it does not identify you) and use it for purposes including testing our IT systems, research, data analysis, improving our site and developing new products and services.

Sharing your information

We do not, and will not, sell any of your personal data to any third party – including your name, address or email address. We want to earn and maintain your trust.

However, we do share your data with the following categories of companies as an essential part of being able to provide our services to you.

Companies that do things to get your purchases to you, such as payment service providers, warehouses, order packers, and delivery companies. Credit reference agencies, law enforcement and fraud prevention agencies, so we can help tackle fraud.

We may provide third parties with aggregated but anonymised information and analytics about our customers and, before we do so, we will make sure that it does not identify you.

Marketing messages

If you have said we can, we'll send you marketing messages by email, to keep you aware of what we're up to and to help you see and find our products.

How to stop marketing messages from Abachem Engineering Ltd.



You can stop receiving marketing messages from us at any time.

You can do this:

By clicking on the 'unsubscribe' link in any email

By contacting our Customer Care team

Once you do this, we will update your profile to ensure that you don't receive further marketing messages.

Keeping your information

We'll hold on to your information for as long as is needed to be able to provide the services to you, or for as long as is necessary to provide customer support-related services.

If reasonably necessary or required to meet legal or regulatory requirements, resolve disputes, prevent fraud and abuse, or enforce our terms and conditions.

Your rights

You have a lot of rights relating to your personal information:

The right to be informed about how your personal information is being used

The right to access the personal information we hold about you

The right to request the correction of inaccurate personal information we hold about you

The right to request that we delete your data, or stop processing it or collecting it, in some circumstances

The right to request that we transfer or export elements of your data either to you or another service provider

The right to complain to your data protection regulator — in the UK, the Information Commissioner's Office.

Changes to how we Protect Your Privacy

We may change this page from time to time, to reflect how we are processing your data.

If we make significant changes, we will make that clear on the Abachem Engineering website, or by some other means of contact such as email, so that you are able to review the changes before you continue to use Abachem.

Contact Us

If you have any questions about this Agreement, please feel free to contact us at sales@abachemeng.com